TVET programs experienced strong enrolments in Tourism, Animal Studies, Children’s Services, Metals and Engineering, Beauty, Health, Automotive, Electrotechnology and Hairdressing.
One of TAFE Illawarra’s great strengths is our strong connection with industry and our engagement in partnerships with employers to offer training in their workplaces across a range of programs. We deliver more than 590 courses and have set strategies in place which allows us to deliver training in more flexible and innovative ways to suit the needs of employers and employees in different stages of their working lives.

We are also committed to providing our regional communities with training to build a skilled workforce.

Our commitment to the region was rewarded this past year with the re-establishment of our training partnership with BlueScope Steel. We conduct a program which delivers industry customised training to new apprentices, cadets and trade staff. TAFE Illawarra is now BlueScope Steel’s trainer of choice.

The Bachelor of Early Childhood Education and Care (Birth – 5) is being offered for the first time at Shellharbour Campus for both domestic and international students. This course is a new concept in early childhood teacher education and offers new pathways for students. It is conducted at the Shellharbour Campus in purpose built Children’s Services facilities which opened in 2011.

Some of our other great work in 2011 included the Indigenous Police Recruitment Our Way Delivery (IPROWD) training program which is a joint initiative of the NSW Police Force, Commonwealth Government and TAFE NSW to enable Indigenous people to gain skills in preparation for the Police Force.

It was a great honour for us to host the WorldSkills Australia – Global Skills Challenge at the Wollongong Campus. The challenge represented essential preparation for the WorldSkills Team Australia in the lead up to the WorldSkills International Competition in London.

TAFE Illawarra continued to achieve in environmental sustainability. We won the Australian Business Award for Environmental Sustainability and were a finalist in the National Training Awards and Green Globe Awards.

Our challenge now is to prepare for the next phase of our growth. It’s about having the right training solutions in place to keep people skilled to the levels that both industry and enterprises demand.

We’re now looking Towards 2015 and our new strategic directions will provide choices and opportunities for individuals and enterprises to build their own future.

Dianne Murray
Institute Director
Leadership in skills development

Illawarra Regional WorldSkills Competition

The Illawarra Regional WorldSkills Competition was held in September across a number of campuses. The competition showcased the skills of more than 200 students in 23 categories including Automotive, Baking, Bricklaying, Business Services, Garment Production, Hairdressing, Meat Retail, Plumbing, Restaurant Service and Welding to name a few.

A team of Illawarra representatives were selected from the local medallists to compete in the National competition at Homebush in August 2012. The winners of the National competition are then eligible for selection to the 2013 Australian team.

WorldSkills Australia – Global Skills Challenge

The Global Skills Challenge was conducted from 5 – 8 July at Wollongong Campus and represented essential preparation for the WorldSkills Team Australia in the lead up to the WorldSkills International Competition in London.

Competitors from 10 nations travelled to TAFE Illawarra for the Global Skills Challenge. The four day event replicated, as closely as possible, the conditions which would be experienced by Team Australia at the 41st WorldSkills International Competition in London. This competition provided the Skillaroos with an opportunity to gauge how their training tracked and compared to their international equivalents.

TAFE Illawarra had two students represented in the Skillaroo team – Michael Ashton (Construction Metal Work) and Guy Brooks (Welding).

Three staff members – Troy Everett, Grant Stewart and John Sharples were members of the Australian Team as trainers for the Australian competitors in Bricklaying, Plumbing and Construction Metal Work.

International WorldSkills – London

Guy Brooks was awarded the silver medal for welding at the International WorldSkills Competition in London. Michael Ashton received a Medallion for Excellence in Construction Metal Work. Both Guy and Michael were apprentices at the Wollongong Campus and are employed by K&R Fabrications.

BBM Scholarship Recipient

Shane Rofe from the Wollongong Campus was the recipient of a BBM Scholarship for the carpentry category. He embarked on a two week leadership development program to the United Kingdom and undertook further individual development, team challenges and personal growth which enhanced his future career opportunities.

Annual Celebrity Chef Scholarship Dinner

Nowra Campus hosted the 9th Annual Celebrity Chef Scholarship Dinner at Destiny’s Training Restaurant. The event featured hatted Chef Alessandro Pavoni, owner of Ormeggio at the Spit, Mosman. The partnership between TAFE Illawarra and the industry’s best craftsmen allows students to broaden their horizons and cultivate their passion and creativity. On completion of the event, three apprentice chefs were selected to spend one full week all expenses paid working alongside Matthew Kemp from Montpelier Public House. This experience provides apprentices with valuable new skills and an insight into the world of highly awarded restaurants.

The Shoalhaven is now benefiting from this initiative as these young chefs return to the South Coast with high expectations from their experience which is shown as they take on the challenge as chefs, restaurant managers and owners.

Adult Migrant Education Programs (AMEP)

Eligible migrants and refugees can now learn English language skills at a number of Illawarra campuses at no cost. This program also orientates the students to life in Australia including information about health services, emergency services, housing and other community agencies who assist with the settlement process.

The Department of Immigration and Citizenship awarded contracts to the NSW Department of Education and Communities Consortium to deliver the Adult Migrant English Program (AMEP) in three regions across NSW.

TAFE Illawarra was successful in winning this contract and will deliver English language tuition to newly arrived migrants and humanitarian entrants in the region of Illawarra/Wollongong Rural and Regional.
Delivering quality outcomes

Student Satisfaction

It was pleasing to note that 1,920 students participated in the Student Satisfaction Survey in 2011. These students indicated that the Institute is performing well with an overall satisfaction rate of 88%. Many positive comments on learning new skills, style of training, excellent teaching staff and social interactions were received.

Overall the Institute performed best in the area of Competency Development with the highest levels of satisfaction being in response to the statements “I developed the skills expected from this training” and “I identified ways to build on my current knowledge and skills”.

From the National Centre for Vocational Education Research (NCVER) Student Outcomes Survey conducted in 2011, 90.9% of students were satisfied with the overall quality of their training (All VET providers in NSW – 89.5%) and 86.3% of our graduates were employed or in further study after training (All VET providers in NSW – 86.7%)

TAFE Illawarra Profile

Enrolments by age

<table>
<thead>
<tr>
<th>AGE RANGE (ALL)</th>
<th>COURSE ENROLMENTS 2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>14 years and less</td>
<td>100</td>
</tr>
<tr>
<td>15 – 19 years</td>
<td>9,599</td>
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<tr>
<td>20 – 24 years</td>
<td>5,439</td>
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<tr>
<td>25 – 29 years</td>
<td>2,791</td>
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<td>30 – 39 years</td>
<td>4,644</td>
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<tr>
<td>40 – 44 years</td>
<td>2,404</td>
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<td>45 – 49 years</td>
<td>2,317</td>
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<tr>
<td>50 – 59 years</td>
<td>3,368</td>
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<tr>
<td>60 years and above</td>
<td>1,724</td>
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<tr>
<td>Age Range Total</td>
<td>32,386</td>
</tr>
</tbody>
</table>

Enrolments by Campus

<table>
<thead>
<tr>
<th>CAMPUS</th>
<th>COURSE ENROLMENTS 2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bega</td>
<td>1,753</td>
</tr>
<tr>
<td>Cooma</td>
<td>1,798</td>
</tr>
<tr>
<td>Dapto</td>
<td>534</td>
</tr>
<tr>
<td>Goulburn</td>
<td>2,348</td>
</tr>
<tr>
<td>Moruya</td>
<td>1,973</td>
</tr>
<tr>
<td>Moss Vale</td>
<td>1,469</td>
</tr>
<tr>
<td>Nowra</td>
<td>4,206</td>
</tr>
<tr>
<td>Queanbeyan</td>
<td>581</td>
</tr>
<tr>
<td>Shellharbour</td>
<td>4,029</td>
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<tr>
<td>Ulladulla</td>
<td>383</td>
</tr>
<tr>
<td>Wollongong</td>
<td>10,097</td>
</tr>
<tr>
<td>Wollongong West</td>
<td>2,042</td>
</tr>
<tr>
<td>Yallah</td>
<td>829</td>
</tr>
<tr>
<td>Yass</td>
<td>344</td>
</tr>
<tr>
<td>TAFE Illawarra Campus Total</td>
<td>32,386</td>
</tr>
</tbody>
</table>
Total of 136 international students studying with TAFE Illawarra from Brazil, China, Chile, Hong Kong, India, Korea, Laos, Libya, Macedonia, Pakistan, Peru, Philippines, Spain, Thailand, Sri Lanka, Saudi Arabia, United Kingdom, United States of America, Vietnam and Zimbabwe.

### Enrolments by study area

<table>
<thead>
<tr>
<th>STUDY AREA</th>
<th>COURSE ENROLMENTS 2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Automotive, Transport and Maritime</td>
<td>1,552</td>
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<tr>
<td>Beauty and Hairdressing</td>
<td>730</td>
</tr>
<tr>
<td>Building and Construction</td>
<td>2,712</td>
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<tr>
<td>Business and Administration</td>
<td>4,433</td>
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<td>Communication and Media</td>
<td>4,169</td>
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<tr>
<td>Electrotechnology, Engineering and Manufacturing</td>
<td>3,905</td>
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<tr>
<td>Environmental, Horticulture, Rural, Mining and Animal Studies</td>
<td>1,822</td>
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<tr>
<td>Events, Tourism and Travel</td>
<td>668</td>
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<tr>
<td>Hospitality and Cookery</td>
<td>3,563</td>
</tr>
<tr>
<td>Human Services (Community and Health)</td>
<td>3,292</td>
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<tr>
<td>Information Communication and Technology and Library Services</td>
<td>1,002</td>
</tr>
<tr>
<td>Design, Fashion, Arts and Music</td>
<td>1,308</td>
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<tr>
<td>Pathways to Work and Study</td>
<td>2,986</td>
</tr>
<tr>
<td>Unspecified</td>
<td>374</td>
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<tr>
<td><strong>TAFE Illawarra study area total</strong></td>
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</table>

### Enrolments by award level

<table>
<thead>
<tr>
<th>AWARD</th>
<th>COURSE ENROLMENTS FOR 2011</th>
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<tbody>
<tr>
<td>Diploma and above</td>
<td>2,427</td>
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<tr>
<td>Certificate IV</td>
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<tr>
<td>Certificate III</td>
<td>9,219</td>
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<tr>
<td>Certificate II</td>
<td>5,137</td>
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<tr>
<td>Certificate I</td>
<td>918</td>
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<tr>
<td>Short courses and other qualifications</td>
<td>11,393</td>
</tr>
<tr>
<td><strong>TAFE Illawarra award total</strong></td>
<td><strong>32,386</strong></td>
</tr>
</tbody>
</table>
Building partnerships – community and industry engagement

Trainer of Choice for BlueScope
TAFE Illawarra has been selected to provide BlueScope Steel’s ‘Trade Training Services’ – a program which delivers training to new apprentices, cadets and trades staff. TAFE Illawarra is now BlueScope Steel’s trainer of choice. This partnership provides great benefits to the region by contributing to the skills base in the Illawarra. New models of delivery in high quality engineering training facilities enables apprentices to be work ready earlier and to deliver best practice training and training pathways that have been specifically developed for BlueScope. TAFE Illawarra was also awarded the tender to deliver occupational health and safety (OHS) training for employers and contractors to BlueScope Steel.

Indigenous Police Recruitment our Way Program (IPROWD)
TAFE Illawarra in partnership with the NSW Police Force and the Australian Government commenced a training program at Nowra Campus in February 2011 to assist Aboriginal people gain entry to the NSW Police College at Goulburn. The Indigenous Police Recruitment Our Way Program (IPROWD) was conducted over 18 weeks plus a one week orientation at Charles Sturt University. Students who successfully completed the program received a Certificate III in Vocational and Study Pathways which meets the entry requirements of the Associate Degree in Policing Practice offered by Charles Sturt University. NSW Police Officers were actively involved with the group working as part of the teaching teams providing specialist training and mentoring throughout the course. This successful program continues in 2012.

Civil Construction
The Certificate II in Civil Construction was developed as part of a partnership between TAFE Illawarra, the then Roads and Traffic Authority (RTA), Habitat Personnel and the Master Builders Association. This program gave Aboriginal participants the skills, knowledge and hands-on experience to embark on a successful career in the Civil Construction industry. These programs were conducted at Nowra, Moruya and Bega Campuses. The program has been linked to the RTA infrastructure projects with potential employment outcomes on specific projects for participants. Thirty participants have graduated from the program and are secure in employment with contractors on regional projects.
Cross Cultural Opportunity

The Endeavour VET Outbound Mobility Program provided a cross cultural opportunity for TAFE Illawarra students studying Aboriginal Art and Business to develop knowledge and skills during a trip to China, and to undertake business across a range of Asian markets. The study involved an introduction to the people, culture and significant historical events that influence business and marketing practices in Asia and the Pacific.

Eden Community Training Partnership

TAFE Illawarra’s pathway program in partnership with Eden Marine High School, Bega High School, Southern Local Health District and local Aged Care Industry providers delivered Human Services framework courses for Year 11 and 12 students in the health sector. This program is also being offered in 2012 for the Eurobodalla Shire High Schools through TAFE Vocational Education and Training (TVET) programs for high schools. School based apprenticeships are also available as part of this program.

Cabins for Council

TAFE Illawarra has a commercial arrangement with Wollongong City Council and Shoalhaven City Council for the construction of cabins for their local tourist parks which enhances the training of TAFE Illawarra pre-apprentice students and also provides the Councils with facilities for their tourist parks.

Over the past 10 years TAFE Illawarra students have provided 32 cabins for Wollongong Council’s three tourist parks.

Constructing the cabins provides the students with hands on experience that helps build their skills and provides a good start to their career in the building industry. This model of training has seen over 80% of students gain an apprenticeship at the end of each program.

Job prospects for retrenched workers

The Institute played a major role in the Illawarra Jobs Market providing assistance and advice on re-training and career options to help retrenched workers from the local manufacturing industry. The Illawarra Jobs Market was coordinated by the Department of Education, Employment and Workplace Relations (DEEWR) and BlueScope Steel and showcased the job opportunities of more than 80 potential employers from the Illawarra, southern Sydney and interstate.

We were on hand to offer advice to the workers in areas of re-training and upskilling for future employment as well as having their skills and experiences recognised to fast track a qualification. The Institute also set up a special hot line to support workers retrenched from the local manufacturing industry.

Partners in Industry and Education (PIE)

The Eurobodalla Shire Council and South Coast Workplace Learning coordinated the implementation of the Partners in Industry and Education (PIE) program to increase the retention rate of young people and reengagement in education and training. TAFE Illawarra delivered skill sets in Horticulture, Landscaping, Tourism, Hospitality, Tourism/Events and Literacy/ Numeracy. The project included work readiness programs and structured on the job training.

Delegations

We continue to attract interest from Educational Institutions in the Peoples Republic of China. Delegations visiting during 2011 were interested in:

- training models of the Institute, including how we set up and deliver training for a range of customers;
- how we engage students in learning who may live hundreds of kilometres away;
- how we ensure our training meets the needs of students and industry;
- delivery and assessment;
- teacher development; and
- links with industry
TAFE Illawarra was successful in obtaining accreditation for the Bachelor of Early Childhood Education and Care (Birth - 5) for both domestic and international students. Delivery of this program commenced in February 2012 at the Shellharbour Campus. This is an exciting new opportunity for employees in this growing industry.

Children’s Services in new flexible format

Childcare workers from Austinmer to Eden benefitted from an opportunity to undertake the popular Diploma of Children’s Services (Early Childhood Education and Care) qualification. The course is now available as an e-facilitated course, utilising the hugely successful MOODLE platform.

Signing of MOUs

Growing ties between TAFE Illawarra and the University of Wollongong were formally recognised with a signing of a Memorandum of Understanding.

Greater options will also be given for students in regional NSW to further their careers by developing pathways from VET qualifications to degree at the University of Canberra in related fields of study. The agreements will allow students from across the region to realise their educational aspirations.

Round Table Discussions

A Higher Education Round Table discussion was hosted by TAFE Illawarra in June 2011 in response to the significant policy change planned for higher education. The discussion attended by Industry Skills Councils, University representatives and representatives from regional industry and business.

The discussion focused on developing joint innovative approaches to develop:

- Seamless pathways between the Higher Education and VET sectors;
- Strategies to improve stakeholder awareness of pathways; and
- Approaches to increase the level of partnership between educational sectors, business, industry, community and government.
Celebrating our success

STUDENTS

Gifted Chef

At the 2011 Annual Award Function, Samuel Smith was awarded the TAFE Illawarra 2010 Student of the Year, the student award for Hospitality and Cookery and the major student award for Apprentice of the Year. In 2010 Samuel was also awarded the NSW Minister’s Student Achiever Award for Academic Achievement.

Since completing his studies with TAFE Illawarra, Samuel has been awarded the Inspired by Seafood (Young Chef Award). Samuel was also one of five rising stars at the 14th annual Young Chefs Dinner at Manly Pavilion restaurant.

In October, Samuel was awarded the CIRA Young Talent Award – including lessons in Italy. As the 2011 winner, Sam received the CIRA – ALMA Experience Scholarship Prize with a two-week course at the prestigious ALMA International School of Italian Cuisine in Parma, Italy.

Student Awards

Ben Field was announced as the Australian Meat Industry Council’s Apprentice of the Year. Ben is a student at the Wollongong West Campus and studied the Certificate III in Meat Processing (Meat Retailing).

Keiran Brooke-Smith was awarded the Illawarra Regional Apprentice of the Year. Keiran studied the Certificate III in Engineering – Mechanical Trade and is employed through Hunter Valley Training Company – Southern Tablelands Group Training at Joy Mining Machinery.

Peter Larson was awarded the TAFE Student of the Year by the Association of Consulting Surveyors NSW. Peter completed his Diploma of Surveying at the Wollongong Campus.

Several students received awards at the Illawarra Division of the Master Builders Association of NSW: Brent McIntosh, Aaron Sim, Phillip Hornig and Cory Milne.

Three students were presented with a Veolia Mulwaree Trust Scholarship which provides financial support to students while undertaking their course of study. Rallian Tan Kyaw Oo and Antoinette Musabyimana from Goulburn Campus and Brigitte Vincentz-Jung from Moss Vale Campus were each awarded a $1,500 scholarship.

Staff Awards

The TAFE NSW Gili Awards recognise the achievements of Aboriginal TAFE NSW staff in contributing to communities through vocational education and training. Greg Christian, former Aboriginal Development Manager and Teacher, was awarded the prestigious Bruce Kendall Award for Recognition of Services to TAFE NSW for his significant contribution to services in Aboriginal education and Training.

At the sixth ‘Laurels of Excellence’ Awards, John Gabriele, Teacher of Horticulture at Yallah Campus was awarded the Radio Laurel – Regional for his ABC Illawarra radio program ‘The Compost Heap’.

We presented 20, 30, 40 and 45 year citations to acknowledge long and outstanding service to the Department of Education and Communities to 27 staff.

Annual Awards

TAFE Illawarra celebrated the achievements of its students and staff by announcing the winners of the TAFE Illawarra Annual Awards at a Gala Dinner in May 2012. This is the Institute’s opportunity to recognise both staff and student excellence and celebrate their commitment and achievements from 2011.

Benjamin Field was awarded the prestigious TAFE Illawarra Student of the Year. Ben also received the student award for Hospitality and Cookery and the major student award for Apprentice of the Year.

The Staff Recognition of Excellence was awarded to Darren O’Connell, Environmental Officer. Darren has shown an overwhelming commitment and dedication to enhancing the profile and improving the operations of TAFE Illawarra. His passion and dedication to his job resulted in the Institute winning the Environmental Sustainability Award in the 2011 Australian Business Awards, being awarded Silver Membership in the NSW Government’s Sustainability Advantage Program, achieving third party certification at Yallah Campus under the International Standard ISO 14001, constructing a Green Skills Training Centre at Yallah and achieving significant decreases in water and electricity usage across the Institute.
We delivered 7,779,251 training hours

20.67% of our total delivery was in flexible delivery enrolments

622 nationally recognised courses and training programs available

1,683 students enrolled in TVET programs

510,000 unique visitors to our website

90% overall satisfaction rating by employers

Students – Study/Career area awards

<table>
<thead>
<tr>
<th>CATEGORY</th>
<th>AWARD RECIPIENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Arts and Information Technology</td>
<td></td>
</tr>
<tr>
<td>Media, Design, Fashion, Arts and Music</td>
<td>Victoria Harris</td>
</tr>
<tr>
<td>Business and Administration</td>
<td>Aaron Robinson</td>
</tr>
<tr>
<td>Information Communication and Technology (ICT) and Library Services</td>
<td>Sushma Shrestha</td>
</tr>
<tr>
<td>Trades and Technology</td>
<td></td>
</tr>
<tr>
<td>Automotive, Transport and Maritime</td>
<td>Fleur Anne Heiner</td>
</tr>
<tr>
<td>Building and Construction</td>
<td>Simon Weston</td>
</tr>
<tr>
<td>Electrotechnology, Engineering, Manufacturing and Mining</td>
<td>Gary Kisten</td>
</tr>
<tr>
<td>Environmental, Horticulture, Rural and Animal Studies</td>
<td>Matthew Sandow</td>
</tr>
<tr>
<td>Human Services, Tourism and Hospitality</td>
<td></td>
</tr>
<tr>
<td>Beauty and Hairdressing</td>
<td>Rebecca Spicer</td>
</tr>
<tr>
<td>Events, Tourism and Travel</td>
<td>Courtney Troughton</td>
</tr>
<tr>
<td>Hospitality and Cookery</td>
<td>Benjamin Field</td>
</tr>
<tr>
<td>Human Services (Community and Health)</td>
<td>Joanna Lacey</td>
</tr>
<tr>
<td>General Education and Access Programs</td>
<td></td>
</tr>
<tr>
<td>Communication and Media</td>
<td>Nicole Taunton</td>
</tr>
<tr>
<td>Pathways to Work or Study</td>
<td>Matthew Johnston</td>
</tr>
</tbody>
</table>
TVET programs experienced strong enrolments in Tourism, Animal Studies, Children’s Services, Metals and Engineering, Beauty, Health, Automotive, Electrotechnology and Hairdressing.


Students – Major awards

<table>
<thead>
<tr>
<th>CATEGORY</th>
<th>AWARD RECIPIENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aboriginal and Torres Strait Islander Student of the Year</td>
<td>Matthew Sandow</td>
</tr>
<tr>
<td>Access – Special Achievement Award</td>
<td>Ellen Hines</td>
</tr>
<tr>
<td>Apprentice of the Year</td>
<td>Benjamin Field</td>
</tr>
<tr>
<td>International Student of the Year</td>
<td>Jantje Lezius</td>
</tr>
<tr>
<td>Trainee of the Year</td>
<td>Ashlee Nackavski</td>
</tr>
<tr>
<td>Vocational School Student of the Year</td>
<td>Timothy Johnson</td>
</tr>
<tr>
<td>TAFE Illawarra Student of the Year</td>
<td>Benjamin Field</td>
</tr>
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</table>

State Medals and Prizes

<table>
<thead>
<tr>
<th>CATEGORY</th>
<th>AWARD RECIPIENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prizes</td>
<td></td>
</tr>
<tr>
<td>Certificate III in Automotive Mechanical Technology (Heavy Vehicle Road Transport)</td>
<td>Thomas Hoang</td>
</tr>
<tr>
<td>Certificate III in Plumbing (Trade)</td>
<td>Matthew Pallister</td>
</tr>
<tr>
<td>Medals</td>
<td></td>
</tr>
<tr>
<td>Diploma of Children’s Services (Early Childhood Education and Care)</td>
<td>Joanna Lacey</td>
</tr>
<tr>
<td>Certificate III in Painting and Decorating</td>
<td>Flavio Fedele</td>
</tr>
<tr>
<td>Certificate III in Plumbing</td>
<td>Matthew Pallister</td>
</tr>
<tr>
<td>Certificate IV in Tourism</td>
<td>Raema Pearce</td>
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</tbody>
</table>

Staff

<table>
<thead>
<tr>
<th>CATEGORY</th>
<th>AWARD RECIPIENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Initiative</td>
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</tr>
<tr>
<td>Trades and Technology and Business Development Staff involved with the BlueScope Steel tender, Wollongong Campus</td>
<td></td>
</tr>
<tr>
<td>Environmental Sustainability</td>
<td></td>
</tr>
<tr>
<td>Food and Beverage Team, Wollongong Campus</td>
<td></td>
</tr>
<tr>
<td>Exceeding our customers’ expectations</td>
<td>Judith Scown, Yass Campus</td>
</tr>
<tr>
<td>Industry collaboration</td>
<td></td>
</tr>
<tr>
<td>Dianne Ellis and Glen Whitbread, Moss Vale Campus</td>
<td></td>
</tr>
<tr>
<td>Innovation and Leadership</td>
<td></td>
</tr>
<tr>
<td>Jillian Atkinson and Brian Faulkner, Goulburn Campus</td>
<td></td>
</tr>
<tr>
<td>Teaching Excellence</td>
<td></td>
</tr>
<tr>
<td>Michael Doherty, Wollongong Campus</td>
<td></td>
</tr>
<tr>
<td>Staff Recognition of Excellence Award</td>
<td>Darren O’Connell</td>
</tr>
</tbody>
</table>
Expanding our resources

In November, a new two storey facility was opened at Nowra Campus by Ms Gabrielle Upton MP, Parliamentary Secretary for Tertiary Education and Skills. This new multifunctional facility provides specialist and general purpose electrotechnology workshops, laboratories, fine arts and visual arts facilities and learning spaces for aged care and hairdressing. The building also includes a Cultural Learning and Support Centre for Indigenous people.

Capital Works

The Metal Fabrication and Welding facility received funding to upgrade and refurbish the metal fabrication facility and to incorporate a specialist CAD room and area for light metals fabrication. The facility was also fitted out with all new equipment to meet current industry standards and commenced operations in 2012.

The Children's Services and Child Care Centre at Shellharbour Campus provides a state-of-the-art training facility in the child care field, a growth area in the Illawarra region. All areas of this facility have the capability to provide video conferencing and interactive whiteboards for teaching and learning.

The hospitality section at Goulburn Campus received a significant upgrade to the training dining room and bar area.

Information and Communication Technology

Information Communication and Technology Services (ICTS) commenced the largest most complex ICT related project ever conducted in the Institute with the roll-out of a new operating system and upgrade of software for all desktop and notebook computers. In addition to this roll-out, ICTS commenced the replacement of over 37% of the Institute's PC fleet to ensure optimal hardware performance.

As part of the Institute's Teaching and Learning strategy, 128 laptop computers were distributed to Head Teachers and Teacher Consultants and a number of new Smartboards were installed, together with 8 portable VC units to provide greater flexibility and efficiencies in the use of videoconferencing.

VET FEE-HELP was offered for the following courses in 2011 – Occupational Health and Safety, Project Management, Applied Geographic Information Science, Management Communication and Nursing

614 professional development activities were offered to staff, of these activities 763 staff attended one or more of these activities

168 students were trained under the Kickstart pre-apprenticeship program
We have worked solidly over the past 3 years to implement the majority of the targets and strategies in the Environmental Management Plan (EMP) 2008 – 2010. The Institute has been among the leaders in the TAFE sector in implementing sustainability initiatives. We have certified ISO 14001 EMS and are only the second Institute to be awarded Silver Recognition in the Sustainability Advantage partnership program.

TAFE Illawarra continued to save electricity for a fifth consecutive year during 2011. Electricity was reduced by almost 4% in 2011, compared to 2010. This amounts to a 16% reduction in power consumption since 2006. A number of initiatives have been implemented to achieve these energy savings including staff awareness events, holiday shutdown procedures and building upgrades.

Australian Business Award for Environmental Sustainability

TAFE Illawarra has been recognised among Australia’s most progressive organisations, winning the Australian Business Award for Environmental Sustainability in 2011. This award is for organisations that demonstrate the core values of business excellence, product excellence, corporate responsibility, sustainability and commercial success. The award for Environmental Sustainability recognises that we demonstrate leadership and commitment to the enhancement, preservation and protection of the environment. The award also reinforces the Institute’s continuing commitment to environmental sustainability that ensures staff and students continue to be educated in the latest sustainable practices.

The Institute was a finalist in the 2011 National Training Awards – Sustainability and a finalist in the 2011 Green Globe Awards.

Sustainability Forum

TAFE Illawarra hosted the annual TAFE NSW Environmental Officers Forum at Yallah Campus in March 2011. Fifteen environmental staff from across TAFE NSW met to collaborate on campus sustainability initiatives and green skills training practices and programs. Yallah Campus showcased its mud brick training facility, solar power training capacity and water conservation initiatives.

Developing our people

TAFE Illawarra 2011 Excellence and Innovation Event

In November, the Institute showcased excellence and innovation at the Shoalhaven Entertainment Centre in Nowra. This event provided a unique opportunity for staff across the Institute to attend a range of activities promoting the Institute’s excellence and showcasing innovation, and creative initiatives. Activities included presentations and displays, interactive workshops and guest presentations. An event such as this enhances the experience of staff, the knowledge they gain, the networks they develop and the ideas they share across the organisation.

GEAP...Today, Tomorrow Developing our Future

Over 50 General Education and Access Programs (GEAP) staff participated in a two-day conference to collaborate with industry representatives and other Institute staff on emerging trends in the delivery of vocational education and training as well as industry identified training needs. Staff developed skills in interpreting new curriculum involving foundation and employability skills and were able to plan for the implementation of new qualifications. In addition, they met with key industry representatives to develop knowledge regarding local industry needs and the implementation of emerging State and Commonwealth government initiatives.

Workforce Development Framework for VET practitioners

In a collaborative approach with other business units, the Business, Arts and Information Technology faculty was instrumental in the implementation of the TAFE Illawarra Workforce Development Framework for VET practitioners. The key objectives of the strategy relating to the increased skills and qualifications included the establishment of a Community of Practice with other Institutes in building the capacity of staff. The program builds the capability of the Institute and the development of resources for the delivery of the Training and Assessment Diploma programs.
Governance

TAFE Illawarra Board of Management

In 2011, TAFE Illawarra Board of Management comprised the following staff in both substantive and relieving capacities:

**Institute Director**
Dianne Murray

**Deputy Director and Associate Director**
**Strategy and Development**
Susan Ferry - Acting (January - May)
Lucy Arundell (from June)

**Director Educational Services**
John Boss

**Faculty Director**
**Trades and Technology**
Marty Burgess

**Faculty Director Human Services**
**Tourism and Hospitality**
Belinda Mackinnon

**Faculty Director Business Arts and Information Technology**
Robyn Culbert

**Faculty Director General Education and Access Programs**
Craig Fowler

**Regional Manager**
**Information Technology and Communication Services**
Nick Theodore (January – April)
Michael Malss (from July)

**Regional Manager**
**Human Resources**
Peter Feutrill - Relieving

**Regional Manager**
**Finance and Administration**
Barry Stevenson

**Regional Manager**
**Assets and Properties**
Kevin Anger

**Manager Business Development**
Kathleen Iacurto - Acting

**Manager Equity Services**
Diane Miller - Relieving

**Manager District Operations – Northern**
Daniela Pyper

**Manager District Operations – South Coast**
Paul Goodwin (from March)

**Manager District Operations – Highlands**
David Guthrey

**Manager Business Planning and Innovation**
Sue Gibbens - Acting (January - April)
Rosemary Isedale (from April)

**Manager Aboriginal Development**
Mark King

**Manager Community and Corporate Relations**
Bernadette Ioannou

*In Memory of Nick Theodore*
Nick joined TAFE Illawarra on 3 February 2003 and was the Regional Manager Information Technology and Communication Services. Nick passed away suddenly on 11 April 2011 aged 55. He is sadly missed by all his colleagues.

**Institute Advisory Council**
The TAFE Illawarra Advisory Council is a representative body that provides industry and community advice to TAFE Illawarra to improve its services and raise its profile within the Illawarra region. The Council consists of professionals from a cross section of industry and the community.

Illawarra Institute Advisory Council members in 2011 were:

**Chris Quigley** (Chair)
Director Strategic and Commercial Services, Kiama Municipal Council

**Debra Wray**
Department of Education and Communities

**Leanne Grogan**
Regional Manager, Australian Industry Group

**Robert Castle**
Deputy Vice-Chancellor (Academic), University of Wollongong

**Greg Binskin**
General Manager, Tourism Wollongong

**Rhonnie South**
Manager, Eurobodalla Adult Education Centre

**Greg Malavey**
Business Consultant

**Mark Roberts**
Illawarra Regional Coordinator, Department of Premier and Cabinet

**Dom Figliomeni**
Chief Executive Officer, Port Kembla Port Corporation

**Maria Gray-Spence**
Regional Director, Illawarra and South East Region, Department of Education and Communities

**Amanda Field**
Manager, Illawarra Multicultural Services

**Robert Castle**
Deputy Vice-Chancellor (Academic), University of Wollongong

**In Memory of Nick Theodore**
Nick joined TAFE Illawarra on 3 February 2003 and was the Regional Manager Information Technology and Communication Services. Nick passed away suddenly on 11 April 2011 aged 55. He is sadly missed by all his colleagues.
Highlands District

Cooma Campus
66 Commissioner Street
PO Box 777
Cooma 2630

Goulburn Campus
Cnr Verner & View Streets
PO Box 240
Goulburn 2580

Moss Vale Campus
Kirkham Street
PO Box 212
Moss Vale 2577

Queanbeyan Campus
Cnr Buttle & MacQuoid Streets
PO Box 436
Queanbeyan 2620

Yass Campus
51 Church Street
PO Box 368
Yass 2582

Northern District

Dapto Campus
Fowlers Road
PO Box 183
Dapto 2530

Shellharbour Campus
11 College Ave
Oak Flats
PO Box 78
Shellharbour City Centre 2529

Wollongong Campus
Foleys Lane
North Wollongong
PO Box 1223
Wollongong 2500

Wollongong West Campus
36 Gladstone Avenue
PO Box 1228
Wollongong 2500

Yallah Campus
138 Marshall Mount Road
Marshall Mount
PO Box 381
Dapto 2530

South Coast District

Bega Campus
Barrack Street
PO Box 689
Bega 2550

Moruya Campus
2857 Princes Highway
PO Box 88
Moruya 2537

Nowra Campus
60 Beinda Street
Bomaderry
PO Box 225
Nowra 2541

Ulladulla Campus
156 Green Street
Ulladulla
PO Box 131
Milton 2538

Business Development Unit
Foleys Lane
North Wollongong
PO Box 1223
Wollongong 2500

Directorate
3 Rowland Avenue
PO Box 1228
Wollongong 2500

Access Centre:
Batemans Bay

Yallah
Dapto
Wollongong
Wollongong West
Shellharbour
Nowra - Bomaderry
Nowra - Shoalhaven
Batemans Bay
Yass
Moss Vale
Goulburn
Queanbeyan
Ulladulla
Cooma
Bega
Yallah
Dapto
Wollongong
Wollongong West
Shellharbour
Nowra - Bomaderry
Nowra - Shoalhaven
Batemans Bay
Yass
Moss Vale
Goulburn
Queanbeyan
Ulladulla
Cooma
Bega

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